

To all Thornbury u3a members,

I picked up this information from the Beacon Support forums this morning and verified it on Virgin Media's website:

Virgin announced a couple of days ago that they are closing down their email services and giving customers the option to transfer to Junara (and retain their Virgin address and historic messages) or set up an alternative email provider of their choice.

You can read the full announcement at <https://news.virginmediao2.co.uk/helping...-services/>

They are apparently going to contact affected customers in phases and people will have 45 days from the date of this advice to make their choice.

I mention this because we have already had several messages to Virgin addresses bounce back as undelivered and clearly this is only going to get worse.

This change will impact anyone with a Virgin Media email account, including ntlworld.com, blueyonder.co.uk, virgin.net and virginmedia.com email addresses. We have 135 members with these email addresses.

This is just to advise that we/Beacon may start seeing increased numbers of non-delivery messages and consequential email addresses being blocklisted by Beacon due to members not updating their email addresses in their Beacon membership records.

Should you be affected and decide to move away from using your Virgin Media email addresses, please remember to update your membership record with your new email address on the Beacon portal ([link to membership portal](#)).

Martin Farrimond

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